



# SMRT Technology Solutions Optimize Technology Efficiencies

## SMRT Technology Solutions

- Data Comm Pack
- Achievement Data Pack
- Workshop CMS Pack
- Volunteer CMS Pack
- Custom Forms Pack
- Custom Case Management Pack
- Data Inform Pack

## Equipping Staff with Technology and Confidence

Now more than ever, educators and case managers are feeling the pressure to use technology to enhance program **efficiencies**. They're being asked to do substantially more using technologies that didn't exist just 15 years ago. But what good is a new tool without the technical ability to use it?

This question prompted us to develop SMRT Technology Solutions that pair **powerful** tools with targeted staff development. Each SMRT Focus Pack under the Technology Solutions umbrella **builds** upon the solid foundation of process management, staff development, and data collection delivered by our SMRT Core™ solution — yet each one also adds tremendous depth to each area of **focus**. From content management to custom scales, SMRT Technology Solutions give you the **flexibility** to choose one or more Focus Packs to take full advantage of the efficiency, accuracy, and predictive capabilities that today's technologies have to offer.

## Tech Solutions with a Focus on Staff

Developed with the unique needs of education and workforce clients in mind, SMRT Technology Solutions effect change in a comprehensive and sustained way.

## Why SMRT?

- » Sustainable Solutions
- » Ongoing Involvement
- » Targeted Process Management

## What are the outcomes with SMRT Technology Solutions?

- » Data for Action
- » Increased Staff Capacity
- » Higher Program Efficacy
- » Dynamic Case Management
- » Improved and Dynamic Reporting

# Tighten Your Focus with SMRT

While our SMRT Core™ solution already offers robust process management, staff development, and data collection functionality, each Focus Pack adds even more depth and dimension to your program.

## Technology Solutions Challenges Addressed:



Improved Processes & Communication



Sustainability



College and Career Readiness



Data-Driven Strategies



Technology Efficiencies



Workforce Employability



Proven and Promising Practices



Do What Works



Career Pathways



Community Involvement



English Language Learners/Civics

## Data Comm Pack

By providing program administrators with easy-to-use **group messaging** functionality through the SMRT Data Collection Web Portal, the Data Comm Pack is an enhancement that adds a new dashboard to the SMRT Data Model. This pack enhances **communication** while supporting data-informed decision making. It also provides a secure and well-organized framework that makes it virtually effortless for program administrators to keep all instructors, volunteers, students, or any other designated group members well informed and **well connected**.

### » Challenges Addressed

Improved Processes & Communication, Data-Driven Strategies, Technology Efficiencies

### » Projected Outcome

Higher Retention, Improved Student Outcomes, Dynamic Case Management

### » Time to Implement

1–2 Months

### » Minimum Engagement Period

N/A

## Achievement Pack

SMRT Technology Solutions focus on four types of data — process data, perception data, demographic data, and student achievement data. Of these, **student achievement data** is perhaps the most difficult to aggregate and analyze, as it may come from a host of disparate tools and sources ranging from e-learning tools to online grade books in a learning management system. Our data science team **expertly aggregates** both structured and unstructured student achievement data into the proprietary SMRT Core Data Model. This serves as an indispensable starting point for custom-developed dashboards that pinpoint critical **data points** by which to measure student performance.

### » Challenges Addressed

Improved Processes & Communication, Data-Driven Strategies, Technology Efficiencies

### » Projected Outcome

Higher Retention, Data for Action, Increased Staff Capacity, Higher Program Efficacy, Improved Student Outcomes, Dynamic Case Management, Improved and Dynamic Reporting

### » Time to Implement

1–2 Months

### » Minimum Engagement Period

1 Year

Start at the Core.



# Technology Solutions

## Workshop CMS Pack

The content management system (CMS) at the foundation of this pack includes an online portal and dashboard developed specifically for your program. Administrators, teachers, and staff can easily create and manage **workshop events** using a user-friendly interface. Users may set times and dates, specify instructors, create recurring or one-time events, and invite individuals or groups (Data Comm Pack Required). Students who log into their accounts will be able to see the names, dates, and descriptions of upcoming workshops, then **register online** for events with one click. The presenter then receives a list of students who have signed up, allowing for **digital check-in** of attendees.

### » Challenges Addressed

Improved Processes & Communication, Sustainability, College and Career Readiness, Data-Driven Strategies, Technology Efficiencies, Workforce Employability, Proven and Promising Practices, Do What Works, Career Pathways, Community Involvement, ELL/Civics

### » Projected Outcome

Higher Retention, Higher Program Efficacy, Improved Student Outcomes, Dynamic Case Management, Improved and Dynamic Reporting, Increased and Improved Job Placement, Seamless Transitions, Technology for Partnerships and Employability

### » Time to Implement

1–2 Months

### » Minimum Engagement Period

N/A

## Volunteer CMS Pack

This pack relies on a powerful content management system (CMS) that allows volunteer coordinators and other authorized staff to **effectively manage** scheduling, applications, and more. Coordinators may collect volunteer applications online as volunteers enter their information, run background checks online, review **volunteer applications** online, and approve volunteers online — all through easy-to-use digital dashboards. The Volunteer CMS Pack also allows for the creation of custom schedules that let administrators **assign volunteers** to specific workshops or tasks, or that allow volunteers to sign up for the time slots and tasks that work for them.

### » Challenges Addressed

Improved Processes & Communication, Sustainability, College and Career Readiness, Data-Driven Strategies, Technology Efficiencies, Workforce Employability, Proven and Promising Practices, Do What Works, Career Pathways, Community Involvement, ELL/Civics

### » Projected Outcome

Higher Retention, Higher Program Efficacy, Improved Student Outcomes, Dynamic Case Management, Increased and Improved Job Placement, Seamless Transitions, Technology for Partnerships and Employability

### » Time to Implement

1–2 Months

### » Minimum Engagement Period

N/A

## Custom Forms Pack

All states and programs have specific forms to fill out and data to collect. The Custom Forms Pack allows for customization of **digital forms** beyond basic demographic and user information — providing unique fields and forms that meet a broad range of data-collection objectives. The SMRT IT team has the ability to transfer existing forms into our system by re-creating a version that looks exactly like the original, then adding the **functionality** to allow users to fill in their data digitally. This approach satisfies the dual need for efficient and accurate **data collection**, yet also provides a printable form that may be used as needed; custom forms are shareable and savable.

### » Challenges Addressed

Improved Processes & Communication, Data-Driven Strategies, Technology Efficiencies

### » Projected Outcome

Data for Action, Higher Program Efficacy, Improved and Dynamic Reporting

### » Time to Implement

1–2 Months

### » Minimum Engagement Period

N/A

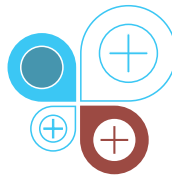
Every new engagement requires our SMRT Core solution — your first and most critical step to increasing capacity while ensuring **valid data collection**.

### » Included SMRT Core Components

- Process Management**
- Staff Development**
- Data Collection Web Portal**

### » SMRT Core Enhancements

- Advanced Analytics Pack**
- Case Management Pack**
- Early Warning System**
- SMRT Focus Packs** (see back panel)



# Go big.

## Custom Case Management Pack

LARGE SCALE / HIGH CAPACITY

Created exclusively for clients with **advanced program needs**, our Custom Case Management Pack allows for long-term longitudinal studies. At its core, this pack is about **automating** psychological scales — empowering you to select exactly which psychological scales to use, how to use them, and when to deploy them. While SMRT does have a list of public domain scales that clients can use, this pack also allows programs to load their own scales into our system. Our IT team will then create an algorithm that automatically grades the scale. In addition, this pack offers much **greater control** over how scales are deployed and who deploys them, and at what state.

» **Challenges Addressed**

Improved Processes & Communication, Sustainability, Data-Driven Strategies, Technology Efficiencies, Workforce Employability

» **Projected Outcome**

Higher Retention, Data for Action, Increased Staff Capacity, Improved Student Outcomes, Dynamic Case Management, Increased and Improved Job Placement, Seamless Transitions

» **Time to Implement**

6 Months

» **Minimum Engagement Period**

1 Year

## Data Inform Pack

LARGE SCALE / HIGH CAPACITY

In order to make data-informed decisions, you've got to start by collecting **valid** data. The Data Inform Pack builds upon the powerful data functionality of the SMRT Core Data Model as the foundation of your decision-making strategies. While final outcomes are important to track, it's equally critical to consider the incremental thresholds, **benchmarks**, and processes along the way that set the stage for **positive outcomes**. The SMRT team works with you to identify these factors so that we can shape custom dashboards that keep this data front and center. By actively monitoring key points during the first 60 to 90 days of a student's enrollment into a program, programs can more effectively enhance both retention and outcomes.

» **Challenges Addressed**

Improved Processes & Communication, Sustainability, Data-Driven Strategies, Technology Efficiencies

» **Projected Outcome**

Higher Retention, Data for Action, Increased Staff Capacity, Improved Student Outcomes, Dynamic Case Management, Increased and Improved Job Placement, Seamless Transitions

» **Time to Implement**

6 Months

» **Minimum Engagement Period**

2 Years

## Fortify Your Focus in Other Areas with These SMRT Focus Packs

In addition to the Technology Focus Packs outlined here, SMRT gives you the flexibility to expand your capacity in targeted areas at any time by choosing one or more enhancements. SMRT Core required.

### SMRT DIGITAL LEARNING SOLUTIONS

**DL Program Pack**

**DL Start Pack**

**DL Blend Pack**

### SMRT WIOA SOLUTIONS

**Career Pathway Pack**

**Career Navigator Pack**

**Tech Lit Pack**

**Adult Ed PM Pack**

### SMRT GROWTH SOLUTIONS

**PLC Pack**

**SEL Pack**

**Coaching Pack**

**Grant Pack**

**Marketing Pack**