



SMRT WIOA Solutions Satisfy New Challenges



SMRT WIOA Solutions

- Career Pathway Pack
- Career Navigator Pack
- Tech Lit Pack
- Adult Ed PM Pack

Evolving to Meet Workforce and Career Mandates

The Workforce Innovation and Opportunity Act (WIOA) has introduced a host of new pressures in the adult education and workforce training space. The SMRT team understands the unique needs of educational communities, and we've developed a series of highly focused solutions designed to increase **employability** skills, create career pathways, and expand the collaborative nature of these programs. Each SMRT Focus Pack under the WIOA Solutions umbrella **builds** upon the solid foundation of process management, staff development, and data collection delivered by our SMRT Core™ solution — yet each one also adds tremendous depth to each area of focus. From staff development for career navigators to **technological literacy** packs that equip students with digital tablets, SMRT WIOA Solutions give you the **flexibility** to choose one or more Focus Packs to meet key milestones.

Developed Specifically for WIOA

Whether your focus is career pathways, increasing technology efficiencies, or enhancing case management, SMRT offers custom solutions to meet your needs.

Why SMRT?

- » Sustainable Solutions
- » Ongoing Involvement
- » Targeted Process Management

What are the outcomes with SMRT WIOA Solutions?

- » Increased and Improved Job Placement
- » Programmatic Increased Digital Literacy
- » Improved Student Outcomes
- » Dynamic Case Management

Tighten Your Focus with SMRT

While our SMRT Core™ solution already offers robust process management, staff development, and data collection functionality, each Focus Pack adds even more depth and dimension to your program.

WIOA Solutions Challenges Addressed:



Improved Processes & Communication



Sustainability



College and Career Readiness



Data-Driven Strategies



Technology Efficiencies



Workforce Employability



Proven and Promising Practices



Do What Works



Career Pathways



Community Involvement



English Language Learners/Civics

Career Pathway Pack

This pack is completely customized for each program, as we understand there are variations in how programs deal with career pathways — not only from state to state, but also from program to program. First, our team will work with you to focus and refine career pathways processes, and also to identify relevant data to your career pathway(s). We then build **custom dashboards** to provide efficient access and control over student records and data as programs transition, monitor, and follow student progress of a particular career pathway. Finally, we will develop custom dashboards to deliver **advanced metrics** to quantify efficacy.

» Challenges Addressed

Improved Processes & Communication, Sustainability, College and Career Readiness, Data-Driven Strategies, Technology Efficiencies, Workforce Employability, Proven and Promising Practices, Do What Works, Career Pathways

» Projected Outcome

Higher Retention, Data for Action, Increased Staff Capacity, Higher Program Efficacy, Improved Student Outcomes, Enhanced Recruitment, Dynamic Case Management, Increased and Improved Job Placement, Seamless Transitions, Technology for Partnerships and Employability, Improved and Dynamic Reporting

» Time to Implement

3–6 Months

» Minimum Engagement Period

1 Year

Start at the Core.



WIOA Solutions

Career Navigator Pack

Increasing case management staff **capacity** is critical in the new WIOA world. Whether your program relies on full-time or part-time case managers, programs are now compelled to increase case management activities and resources for more student support. The Career Navigator Pack covers staff development themes such as interviewing techniques, diagnostic testing, case management training, and more. Our specialists will develop and deliver custom dashboards to collect information unique to your program. The goal is to help case managers be more efficient and serve more students, providing support at the **right time**, in the **right way**, and with the **right intensity**.

» Challenges Addressed

Improved Processes & Communication, Sustainability, College and Career Readiness, Data-Driven Strategies, Technology Efficiencies, Workforce Employability, Proven and Promising Practices, Do What Works, Career Pathways

» Projected Outcome

Higher Retention, Data for Action, Increased Staff Capacity, Higher Program Efficacy, Improved Student Outcomes, Enhanced Recruitment, Dynamic Case Management, Increased and Improved Job Placement, Seamless Transitions, Technology for Partnerships and Employability, Improved and Dynamic Reporting

» Time to Implement

3–6 Months

» Minimum Engagement Period

1 Year

Tech Lit Pack

WIOA clearly outlines the need for programs to increase **technical efficiencies**. But what does this mean, exactly? Given the wide range of programs impacted by WIOA, there's not always a simple answer to that question. Yet, regardless of what your program does, ensuring that staff and students have the **digital literacy** to use these new technical tools is a top priority. The Tech Lit Pack can be customized to increase digital literacy among students, program staff, administrators, or all of the above. It can also include digital **tablets**, along with customized training and IT curriculums designed especially for your program and the people who are a part of it.

» Challenges Addressed

Improved Processes & Communication, Sustainability, Data-Driven Strategies, Technology Efficiencies, Proven and Promising Practices, Do What Works

» Projected Outcome

Data for Action, Increased Staff Capacity, Higher Program Efficacy, Improved Student Outcomes, Improved and Dynamic Reporting, Increase in Digital Literacy

» Time to Implement

1–2 Months

» Minimum Engagement Period

6 Months

Adult Ed PM Pack

As we enter the age of **accountability**, WIOA has raised the bar to historical highs — and many adult education administrators are taking a business-minded approach to their programs. From marketing and hiring practices to financial oversight and teaching tools, all of these processes must be carefully scrutinized due to scarce resources, more competition, and funding that is increasingly being tied to **performance**. The Adult Ed Process Management (PM) Pack involves a custom and in-depth rework of all processes within your program, focusing first on your larger goals and then working backward to create a **roadmap** for developing new processes and updating existing ones.

» Challenges Addressed

Improved Processes & Communication, Sustainability, College and Career Readiness, Data-Driven Strategies, Technology Efficiencies, Workforce Employability, Proven and Promising Practices, Do What Works, Career Pathways, Community Involvement, ELL/Civics

» Projected Outcome

Higher Retention, Data for Action, Increased Staff Capacity, Higher Program Efficacy, Enhanced Recruitment, Dynamic Case Management, Increased and Improved Job Placement, Seamless Transitions, Improved and Dynamic Reporting

» Time to Implement

3–6 Months

» Minimum Engagement Period

2 Years

Every new engagement requires our SMRT Core solution — your first and most critical step to increasing capacity while ensuring **valid data collection**.

» **Included SMRT Core Components**
Process Management
Staff Development
Data Collection Web Portal

» **SMRT Core Enhancements**
Advanced Analytics Pack
Case Management Pack
Early Warning System
SMRT Focus Packs (see back panel)



The SMRT Core Process: From Discovery to Sustainability

The SMRT Process Management team will focus on what makes each school program unique. While there are many similarities involved with each SMRT engagement, every client is different — which is why we work with you to develop an intelligent implementation strategy that takes these important differences into account.

SMRT Core™ Phase 1

Discovery and Planning

During the first 90 days of each SMRT engagement, SMRT Process Management and Professional Development teams will devote 50–80 hours on data collection, priming, and training.

- Step 1:** Informed Discovery through Collection of Valid Data
- Step 2:** Process Management and Professional Development Planning
- Step 3:** On-Site Staff Training by SMRT Specialists
- Step 4:** On-Site and/or Remote Data Collection
- Step 5:** Perception Testing
- Step 6:** Collaborative Planning with Teachers and Administrators to Draft Implementation Plan

Customize to Maximize

During Phase 1 of a SMRT Core engagement, when you weave in one or more of the **SMRT Core Enhancements**, such as the Career Pathway Pack, Career Navigator Pack, Tech Lit Pack, and Adult Ed PM Pack, you add substantial support and focus in each area of need.

SMRT Core™ Phase 2

Implementation and Sustainability

Steps 7–14 will come at different stages, in different orders, and at different intensities as required. SMRT staff will devote 120–140 hours to implementation, evaluation, and support during this phase.

- Step 7:** Targeted On-Site Professional Development Training
- Step 8:** Coaching and Mentoring to Prepare for Implementation
- Step 9:** Facilitate and Oversee Implementation Plan
- Step 10:** Evaluation of Implementation Using Data Collection and Perception Testing
- Step 11:** Planning Assessments for Teacher and Administrator Performance
- Step 12:** Ongoing Professional Development for Individual Instructors and Groups
- Step 13:** Ongoing Process Management and Professional Development for Administrative Staff
- Step 14:** Ongoing Support for Implementation

Fortify Your Focus in Other Areas with These SMRT Focus Packs

In addition to the WIOA Focus Packs outlined here, SMRT gives you the flexibility to expand your capacity in targeted areas at any time by choosing one or more enhancements. SMRT Core required.

SMRT TECHNOLOGY SOLUTIONS

- Data Comm Pack**
- Achievement Data Pack**
- Workshop CMS Pack**
- Volunteer CMS Pack**
- Custom Forms Pack**
- Custom Case Management Pack**
- Data Inform Pack**

SMRT DIGITAL LEARNING SOLUTIONS

- DL Program Pack**
- DL Start Pack**
- DL Blend Pack**

SMRT GROWTH SOLUTIONS

- PLC Pack**
- SEL Pack**
- Coaching Pack**
- Grant Pack**
- Marketing Pack**

